

Norridge Park District - Fitness Center Membership FAQs

Is there an annual fee or any other “hidden” fees?

- ✓ There are no annual fees or any other “hidden” fees. All you pay is for your monthly dues or for your full-year membership.

Will my membership be automatically renewed?

- ✓ Yes, your **monthly membership** will automatically renew exactly one month from the date and time purchased, and will continue to be renewed in subsequent months until the member *elects* to cancel the agreement.
- ✓ **Full-year memberships** will not be automatically renewed but may be subject to an enrollment fee upon your decision to renew.

Is there an enrollment fee?

- ✓ Currently, there is no initial enrollment fee!

Can I pay with cash each month?

- ✓ We don't offer a monthly cash membership plan. Instead, we automatically bill your credit/debit card for your monthly dues. This simplifies our operation and lets us keep our membership fees low. For members that prefer not to be automatically billed, we offer the option of purchasing a full-year membership that can be paid for by cash, check or credit card.

Can I pay for a full-year membership by cash?

- ✓ Yes, you may pay for a full-year membership with cash or check however you may be subject to an enrollment fee upon renewal of your membership.

What if I want to cancel my membership? Are there cancellation fees?

- ✓ To cancel your membership, all you need to do is come in and explain to the front desk that you'd like to cancel your membership. There are no cancellation fees and currently no fees to later re-join. Any dues collected prior to cancelling are non-refundable. Requests for “future cancellations” will *not* be honored. Memberships can only be cancelled at the time the request is made.

If I cancel, can I re-join?

- ✓ Yes! You can cancel and rejoin anytime without penalty but may be subject to future terms and conditions.

What is the minimum age to become a member?

- ✓ The minimum age is 14. All members 14-17 must be signed up for their membership by a parent or guardian. They may choose to show a valid student I.D. to receive a 10% discount. All participants under the age of 18 must complete a brief orientation with one of our Fitness Center staff members.

What do I get with my membership?

- ✓ Your membership includes access to the Park District's fitness center, aerobics room and seasonal pool.

Can my health insurance cover my membership?

- ✓ Some health insurance providers may offer reimbursements. You'll have to contact your health care provider to inquire about eligibility.

***** Please note, membership terms and conditions are subject to change at the Park District's discretion. - 2016***

